



Organising a Group

Whitewater rafting is a natural group activity: it's an experience to be shared with your friends, family and co-workers. Use the following information to help you organise your own unforgettable adventure, and don't hesitate to contact our office at 1-800-663-6667 or rafting@kumsheen.com if you have any questions.

Group Discount

Reward yourself! Every 10th person in your group will raft and eat* for free. You can choose to keep the free fare for yourself for your hard work, share it with a deserving group member, or split the discount between your group members.

* Discount applies to Activity Packages but not to Accommodation Options.

Securing a Reservation

Call our office at 1-800-663-6667 or email rafting@kumsheen.com to check availability on your preferred dates and to start the reservation process.

To confirm your reservation, we will require a \$100 deposit (or the full fare for the day trips) for each spot that you want to hold. The balance is due 30 days before your trip. Reservations made within 30 days of your arrival date will need to be paid in full at the time of reservation.

It's best to start small: reserve and pay for the minimum number of people that have confirmed with you and then call us as more people add on. That way, you won't be stuck paying for someone who doesn't confirm. It's normally fine to add people to your reservation right up until a few days before your trip, unless you are coming on a weekend in July or August.

Payment Options

If you prefer, you can call us to pay for your reservation—via cheque, money order, Visa or MasterCard—and have your group members reimburse you. Another option is to share your five-digit Ticket Number, so each group member can call us to add on to your existing reservation. Some group leaders prefer the second option so they aren't held financially responsible for a group member that doesn't confirm.

Important Policies

Review our catalogue or website for important policies such as the **30-Day Cancellation Policy, Trip Cancellation Protection** and the **Release of Liability**.

Also, double-check with your group members about their swimming ability. We recommend power rafting for anyone who can't swim or is uncomfortable in the water. For paddle rafting, swimming ability is *strongly* recommended.

For More Information

Call us at 1-800-663-6667, email rafting@kumsheen.com, or check out the website at www.kumsheen.com. We're looking forward to hearing from you!